

ELECTRICITY CGRF
(Under The Electricity Act, 2003)
ANDAMAN & NICOBAR ISLANDS
PORT BLAIR

Before:

Shri. R. Ravichandar, Chairman.
Shri. Narayan Chandra Baroi, Member (Licensee).
Smt. Biji Thomas, Independent Member (JERC Nominated).

In the matter of:

The Manager, M/s. Silver Sand Village Resort, Vijaya Nagar, Kalapathar, Swaraj Dweep, South Andaman bearing Consumer No. Z/3018 (Hotel).

.....Complainant

Versus

The Electricity Department, A & N Administration, Port Blair.

.....Respondent

Complaint No. : ANI/CGRF/321/23-24/53 dated 05/03/2024
Complaint : Excess Billing bearing Consumer No. Z/3018 (Hotel)
Date of Hearing : 22/03/2024 and 03/04/2024
Date of Order : 15/05/2024



ORDER

Background

The complainant Manager, M/s Silver Sand Village Resort, Vijaya Nagar, Kalapathar, Swaraj Dweep, South Andaman filed a complaint vide R.D. No. 467 dated 05/03/2024 regarding abnormal billing for bearing Consumer No. Z/3018 (Hotel) for the month of December 2023 and January 2024.

The complaint was forwarded on 05/03/2024 to the Assistant Engineer (Workshop), Nodal Officer (CGRF), Executive Engineer(SAD), Assistant Engineer(SH-SW), Electricity Department who represents the Respondent/Licensee(ED) for submitting reply/comments and for attending the Hearing fixed on 22/03/2024 at 10:30 a.m. in the Hearing Hall of the Electricity CGRF, A&N Islands, Horticulture Road, Haddo, Port Blair with relevant documents to depose before the Forum. A copy of this letter was also endorsed to the complainant for attending the Hearing on 22/03/2024 at 10.30 a.m.

The Respondent on behalf of Licensee (ED) i.e., Assistant Engineer (Workshop), Nodal Officer (CGRF), Electricity Department filed his reply/para-wise comments in affidavit format vide letter No. EL/AE(W/Shop)/2-16/2023-24/390 dated 21/03/2024, which was received by the Forum vide R.D. No. 507 dated 21/03/2024, which is kept in case file (**Exbt. -1**).

Hearing on 22/03/2024

The Hearing was held on 22/03/2024 in the Hearing Hall, Electricity CGRF at 10:30 a.m. The following were present: -

- (i) Shri. Suresh Kumar, AE(NO), Elect. Dept.
- (ii) Shri. Rakesh Sharma, AE (SH-SW), Elect. Dept.

The complainant submitted a letter dated 22.03.2024 addressing to the Chairman for postponing the Hearing due to his personnel inconvenience. Accordingly, the hearing was postponed, which is kept in case file **(Exbt.-2)**.

The Forum decided to conduct the next Hearing at Swaraj Dweep on 03/04/2024 at 11:00 AM at the Panchayat Hall. The Forum also decided to conduct a site visit on the same day vide Forum's letter No. ANI/CGRF/10-321/311 dated 27/03/2024, which is kept in case file **(Exbt.-3)**.

Hearing on 03/04/2024

The Hearing was held on 03/04/2024 at 11:00 AM in the Panchayat Hearing Hall, Swaraj Dweep (Havelock). The following were present: -

- (i) Shri. Rakesh Sharma, AE (SH-SW), Elect. Dept.
- (ii) Smti. Anjali Naskar JE (T & D), (SW), Elect. Dept.
- (iii) Shri. Gild Kujur, Meter Reader, Elect. Dept.
- (iv) Shri. Amit Bhoupesh, Elect. Dept.

Shri. Rupdeep Singh, Proprietor, M/S Silver Sand Village Resort, authorized Shri. Basudev Dass & Shri. Ramesh Chander, both residence of Port Blair to appear before the Forum and represent their case, and Forum admitted the same.

Statement of the Complainant

The complainant raised the issue regarding abnormal billing during the month of December 2023 and January 2024. They also pointed out that the reply submitted by the respondent vide letter No. EL/AE/SH-SW/1/55/2023/24/159 dated 20/3/2024 is not acceptable due to difference of opinion. The Respondent intimated that there was no load shedding in this area as the resort was in remote location. In reply to the above statement the complainant produced a statement, showing November, December 2023 diesel payment and log sheet of their own power generation. The complainant also pointed out that to submit a written submission their argument in a weeks' time. He also prayed for revising the bill for the month of December 2023 and January 2024.



The complainant submitted a copy of representation letter dated 07/02/2024, Aadhaar Card, Pension ID Card along with electricity bills, which is kept in the case file (**Exbt. - 4**).

Reply of the Respondent/Licensee (ED)

The Assistant Engineer(W/shop), Nodal Officer (CGRF), Electricity Department on behalf of the Respondent/Licensee (ED) in his written submission vide letter No. EL/AE(W/Shop)/2-16/2023-24/390 dated 21/03/2024 and stated that *"the complaint lodged by M/s. Silver Sand Village Resort have examined by AE Swaraj Dweep, the excess billing for the month of December 2023 and January 2024 have been examined and it is found that the generated bill was in accordance with the energy consumption by the hotelier. M/s Silver Sand Village Resort has a dedicated/transformer of 315 KVA. The connected load of the hotel found approximately 600 KW against the sanctioned load of 330 KW"*.

The AE(W/shop), Nodal Officer (CGRF) submitted photocopies of letter No. EL/AE/SH-SW/1-55/2023-24/159 of AE(SH-SW), Elect. Dept., dated 20/03/2024, JE's letter No. EL/JE/T&D/11-8/2023-24/1268 dated 08/03/2024 with supporting documents related to the complaints, which is kept in the case file (**Exbt. -5**).

Submission of the Complainant

The Complainant submitted a written statement of the complaint as decided/directed by the Honorable CGRF(Electricity) during its hearing on 03/04/2024 furnishes the following submissions: -

1. *That the complainant after receiving abnormal bills for the months of December 2023 and January 2024 complaint to the Superintendent Engineer, EE, and AE of the license (ED) on 07/02/2024.*
2. *That the License (ED) failed to take any remedy and measure against his complaint application., and., as a result, the aggrieved consumer complainant approached the Honorable CGRF on 04/03/2024 for redressal of his grievances.*
3. *That the Forum fixed hearing the hearing on 22/03/2024 which was rescheduled on 03/04/2024 on request of the complainant.*
4. *The license in its para-wise comments against the petition of the complainant submitted his side of the arguments which the complainant denies as.,*
 - (a) *It's not a fact that the premises of the complainant was excepted from load shedding since the entire island was reeling under tremendous worst power situation resulting in power cuts in the entire islands and all hotels were asked to use their own gen sets.*



- (b) Not a fact that the complainant has ever enhanced the connected load from the date of initial procedure of supply of power in his premises. It has a dedicated transformer of 315 KVA with a sanction load of 330 KW. If the complainant had raised the connected load to 690 KW, than technically the said transformer gone complete malfunction. The complainant never carried out any augmentation of load since obtaining the power supply in 2019.
- (c) However, it is not necessary /obligatory on the part of the complainant to intimate the enhancement of load., instead the license is under obligation to have an annual review of contract demand and if found the connected load in excess against the sanction load, than, it should have acted according to section 5.115 of the JERC regulation. Instead of following the provisions of the JERC regulation the license/ED attempted to mislead the Honorable Forum by putting the onus to the shoulder of the complainant., and it is a false allegation framed against the complainant to save the skin of the ED.
5. That sir, the Honorable Forum is requested to go through the JERC regulation under section 4.3 under head, standard voltage of supply, the hotels or any institution which has a contracted load exceeding 100 KVA need to be supplied with HT supply and metering should be on HT side by providing CTPT metering unit. The License/ED has completely disobeyed the JERC regulation on this issue.
6. That sir the Honorable Forum is requested to go through the JERC regulation 6.32 that says that the License/ED shall conduct periodical inspection /testing of meters yearly in case of HT/EHT meters which was not followed by the license as such is a disobedience on the part of ED.
7. That sir the Honorable Forum is requested to look upon the JERC section 5.8 which says that it is obligatory on the part of the license /ED to plan the enhancement of the supply strength once the area reaches the 70% mark of the total demand. The study was never done an as a result the complainant is always asked to run his own generation set whenever the demand load exceeded than the supply. This is a sever failure on the part of RD and the complainant has to face the wrath of the guest and has to cough off lakhs of rupees on diesel to run his own generator in order to pay hefty amount to the License /ED. (The diesel purchase sheet for the months in question has been submitted to the honorable Forum during the hearing).
8. The kind attention of the Forum is also drawn toward the fact that the consumer complainant is paying 20 to 24 lakhs rupees annually to the ED and naturally deserves sympathetic remedy against his grievances but., the ED /License on receipt of any complainant initiates fraudulent steps to fix the consumer. The ED has installed a parameter to study the comparative unit consumption in the premises of the complainant on 29/3/2024 at 11 AM, that is after the Honorable Forum decided the date for hearing the complainant. Does it not show the indifferent and negative

attitude of the license /ED towards the consumer who is paying Lakhs of rupees annually despite erratic supply of power in his premises by the ED.

PRAYER

- (A) Now sir may I draw the honorable Forums kind attention towards the section 7.12 of the JERC regulation that provides calculating the erratic electricity bills. Instead of relaying upon the comparative reading of unit consumption through the parallel meter (It is not an authenticated check meter but a meter available with the license lying in his godown for giving connection to intending applicants and hence its against natural justice in absence of Iota of accuracy/correctness).
- (B) Therefore, sir kindly adjust the bills in question according to the corresponding previous years bill amount in accordance with the provisions of the JERC.
- i) In 2022 the December bill was of rupees 1,52,041/- and January the bill was of rupees 2,20,430/-
- ii) In 2021 the December bill was of rupees 1,70,585/- and January 2022 bill was of rupees 95,705/- the record of the consumer profile is available with the Forum as submitted by the ED.
- (C) I would also pray to submit this Honorable Forum that I have not paid the bills for the months of December 2023 and January 2024 as the matter is subjudiced in your honorable Forum. Hence, I may be exempted to pay any surcharges on these bills. It is worth mentioning that I did not fail to pay the bills up to November 2023 and of the November 2023 itself which to was more than two and half lakh rupees.

I have the faith on this honorable forum to get my grievances redressed as the regulations are consumer friendly and have been weaved to give solace to the consumers and the license ED.

The complainant submitted authorization letter dated 01.04.2024, November & December 2023 details of 'Diesel payment for village Resort Kalapathar' alongwith Log sheets, which is kept in the case file (Exbt. - 6).

Submission of the Respondent (Licensee)

The AE(SH-SW) on behalf of the Respondent/Licensee (ED) submitted comparison of old meter and check meter of M/s. Silver Sand Village Resort, Kalapathar duly signed by the consumer representative and JE(T&D), ED (Swaraj Dweep). With a remark that difference in unit consumed with old meter and check meter reading is 168 units. Further vide letter no. F. No. EL/AE/SH-SW/1-55/2023-24/242 dated 13/05/2024 of AE (SH-SW) necessary input from the JE/T&D Swaraj Dweep is as follows:-

1. Unbalanced Load: The comparison of load through the check meter installed parallel to the old meter indicated significant imbalances, with



varying currents across different phases. This imbalance, especially during peak seasons, raises concerns about neutral current and uneven load distribution.

2. LT Cable change and CT Tampering: The unauthorized replacement of the incoming LT Cable by the consumer, without prior intimation to the Electricity Department, is a serious violation. Furthermore, the incorrect connection of the energy meter's neutral to the Y- phase to neutral resulted in incorrect readings, potentially leading to billing discrepancies.

3. Increase in Connected Load without Intimation: The consumer increased the connected load from the sanctioned 330 KWN to 690 KW without authorization from the Electricity Department. This unauthorized increase likely contributed to the damage observed in the cable, highlighting the risks associated with exceeding the designed capacity.

In conclusion, the unauthorized actions of the consumers, including the increase in load without authorization and the replacement of equipment without intimation, have led to significant issues. These actions not only jeopardize the reliability and safety on the electrical system but also result in incorrect readings and possible damage to equipment. It is imperative to address these issues promptly to ensure compliance with regulation and the proper functioning of the electrical infrastructure, which is kept in the case file (Exbt. - 7).

Forum's Observation

The complainant M/s. Silver Sand Village Resort, Vijaya Nagar, Swaraj Dweep raised an issue of abnormal billing for the consumer No. Z/3018 for the month of December 2023 and January 2024. Accordingly the petition was forwarded to EE(SAD) and AE(Swaraj Dweep) and AE(W/shop), Nodal Officer (CGRF), Electricity Department, Port Blair for furnishing para-wise comment in the Affidavit format, and for attending Hearing on 22/3/2024 at 10.30 AM in the hearing hall of the CGRF (Electricity) Horticulture Road Haddo, Port Blair. On Hearing date on 22/03/2024 the complainant submitted a letter address to Chairman, CGRF for postponing the hearing date due to his personal inconvenience. As per the request of the complainant the Forum decided to postpone the Hearing. Meantime the Respondent(ED) on behalf of the Licensee (ED) attended the hearing on 22/03/2024, and the Forum directed the Respondent(ED) to check the accuracy of the meter, by installing a parallel meter and directed to explore the possibility of converting LT metering to HT metering.

The reply filed by Nodal Officer in the Affidavit format was received on 21/03/2024, a day before the date of Hearing, with lot of supporting documents without serving the same to the complainant. The Forum expressed great displeasure on submitting the written reply not on time. As per the

noting's on hearing dated 03/04/2024, the complainant submitted a written statement in that he submitted his side of the argument that the premises of the complainant was not exempted from load shedding since the entire island was suffering worst power cut and all the hotels were asked to use their own gen sets. The Forum observed that such situations are common in island conditions but the License(ED) should intimate the consumer/complainant well in advance through publicity via email, message, social media platform or radio news etc. regarding situation of power position.

As per the report submitted by AE (SW &SH) the Silver Sand Village Resort has a dedicated transformer of capacity 315 kVA. As per the inspection report of JE, T&D, Swaraj Dweep conducted on 08/03/2024 and found that the connected load of the hotel was 690 kW (10.443kW X 24 + 9.944 kW X 14 + 6.413 kW X 13 + 10.473 kW X 16 + 49.149 kW) than the sanctioned load of 330 kW connected to the Distribution Licensee's service line without any intimation to the Licensee(ED). The argument given by the complainant is correct only when the connected load was simultaneously used above the rated capacity of the said transformer then technically the said transformer would have gone complete and malfunctioned. As per the Electricity Supply Code 2018 the term **"Connected Load"** means aggregate of the manufacture's rated capacity of all energy consuming devices or apparatus connected with the Distribution Licensee's service line on the consumer's premises, which can be simultaneously used and shall be expressed in kW or kVA. The fixed charges and the security deposit of the consumers are calculated based on the connected load of the consumer. As per the records the connected load of the consumer was mentioned in the bill as 413 kW. The Forum observed that the Respondent(ED) not making any earnest effort to update the connected load of the consumers in time due to this action a huge revenue loss to the government/electricity department in terms of fixed charges. Forum expressed displeasure on the above action and directs the Respondent(ED) to update the connected load of all the consumers by a special drive with definite time of 6 months for an efficient planning in generation and to meet the growing power demand.

As per the letter submitted by AE (SH-SW) it was pointed out that the contract demand or sanctioned load of the consumer was 330 kW. In Electricity Supply Code 2018 the term **"Contract Demand"** means the maximum demand in kW, kVA, or HP, agreed to be supplied by the licensee and indicated in the agreement executed between the Licensee and the Consumer. Similarly, the term **"Maximum Demand"** means the highest load measured in average kVA or kW at the point of supply of a consumer during any consecutive period of 30 minutes or as provided by the commission, during the billing period. In case of LT connection annual review of contract demand shall be carried out for connections equipped with a Maximum Demand Indicators (MDI) meter. The Forum observed that there is no such practice for recording the maximum demand of the consumer for every month and the same may be reset for further recording. In the latest tariff order

issued by JERC also explained the same that if the recorded maximum demand of the consumer exceeds its contracted demand, that portion of the demand in excess of the contracted demand shall be billed at double the normal rate. If such overdraw is more than 20% of the contract demand, then the connection shall be disconnected immediately.

The Forum also observed that the Electricity Supply Code Regulation 2018, under Section 4.3 under head standard voltage of supply if the consumer contracted load exceeds 100 kVA need to be supplied with HT supply and metering should be on HT side by providing CT PT metering unit, but the Respondent(ED) did not start this process and still such connections were provided in LT supply only. The same was pointed out by the complainant also in their submission. The Forum directed to the Respondent(ED) to comply with the directive issued by the JERC Regulation No. 23/2018 under section 4.3 strictly.

The Forum also observed that the Respondent(ED) failed to conduct periodic testing of meters as per the schedule prescribed in the Electricity Supply Code Regulation 2018, under Section 6.32. No such calibration records were presented by the Respondent(ED) to counter the argument raised by the complainant. The Respondent/Licensee (ED) is once again directed to establish a meter testing laboratory or a portable testing device for all site office immediately to avoid litigation against accuracy of the meters and conducting periodic testing of meters as per the schedule in regulation.

As per the request submitted by the complainant regarding planning on enhancement of supply strength once the area reaches the 70% mark of the total demand envisaged under Section 5.8 in the Electricity Supply Code Regulation 2018 also not maintained by the Respondent(ED), it causes the complainant to run his own diesel generator set whenever the demand load exceeded than the supply. The Forum directed to the Respondent(ED) to comply with JERC Electricity Supply Code Regulation 2018, under Section 5.8 in the true spirit and planning the enhancement of supply capacity by exploring various reliable resources readily available in the island to meet the growing demand. Also, a policy decision may be taken considering the environment and ecological condition of the Island while planning to meet the future requirement.

The Forum observed that the Respondent/Licensee (ED) conducted the accuracy test by connecting a parallel meter and found that the difference in unit consumed with respect to existing meter is 168 units. This high figure is reflected due to mismatching of CT ratio provided in the primary side, due to this arrangement a small variation in the meter reading is multiplied by a Multiplication Factor of 60 to find out the correct consumption. The comparison of the daily readings of check meter to the existing meter is seems to be a small variation only. If the complainant is not satisfied with the accuracy of the existing meter the department should conduct an accuracy



test in any accredited lab. in mainland and the cost to be borne by the consumer as per JERC Regulation.

The Forum observes and opines as per JERC Regulation No. 23/2018 (Electricity Supply Code) under clause 6.43, the complainant may request the Respondent/Licensee (ED) to carryout special meter accuracy test as follow:

“6.43 The meter may be tested at a third-party facility, if so desired by the consumer. The list of third-party agencies, which are accredited by NABL (National Accreditation Board for testing and Calibration Laboratories) shall be available on the website of the Licensee.

Provided that in case of testing on the consumer's request, the consumer shall have to pay the testing fee as per the cost specified by the Licensee with the approval of the Commission:”

The Forum observes that the Respondent/Licensee (ED) has not taken any step to establish a laboratory to check the meters in the Andaman and Nicobar Islands even after several directions issued in earlier cases/complaints and once again directed to take appropriate steps for implementation of meter testing lab. immediately, to avoid further litigation.

On detailed scrutiny of the report submitted by the Respondent(ED) regarding comparison of existing meter reading and check meter reading, the unbalanced load in the phases creating a flow of neutral current which shows, above the permissible value also creates additional consumption, equipment malfunction and electrical hazards. The high current in the neutral circuit causes overheating of the motors and damage to other electrical equipment also and the situation is very dangerous for a human being who were in contact with the neutral wires or all earth points. Hence, the Forum directed to the Respondent (ED) to give proper notice to the consumer for rectifying this aspect to the maximum extend and the earthing points also to be checked and strengthened on priority. Considering the safety aspects, the Forum directed to the complainant to install an ELCB/RCCB in the premises to protect any leakage current and to avoid any electric hazards to public.

The Forum also noticed that during the joint inspection, the CT meter and the primary CT are placed on open area without any lock and key arrangement. The CT terminals also not properly sealed by the department to prevent any unauthorized tampering. The meter terminal cover is properly sealed and found any unauthorized access. Particularly the high-end consumption consumers like the complainant's, the meter and allied equipment to be put on special arrangement like meter box with lock and key arrangement and proper display window for watching the consumption and independent sealing provision shall be made against the opening of the terminal cover of the meter, CT terminal cover and front cover of the meter to prevent any unauthorized tampering. As per the report of T&D AE(SH& SW)



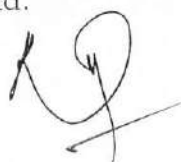
dated 13/05/2024 confirms the unauthorized replacement of the incoming L T cable by the consumer without prior intimation to the department, which causes the incorrect connection to the energy meters neutral to the Y phase which resulted the excess consumption and billing discrepancy.

Hence,

It is Ordered:

After detailed deliberations, submissions, site inspection and documents produced before the Forum, and based on the observation so reached, the following Order is passed: -

1. The Case No. 321 is hereby closed with specific direction to the Respondent/Licensee (ED) and the complainant consumer.
2. The Respondent/Licensee (ED) is directed to comply the JERC Regulation No. 23/2018 (Electricity Supply Code) under Section 4.3 strictly to avoid any such litigation.
3. The Respondent/Licensee (ED) is directed to intimate the consumer well in advance through publicity via radio, newspaper, email, whatsapp, social media platform etc. regarding situation of power position or schedule of load shedding.
4. The Respondent/Licensee (ED) is directed to immediately take appropriate step for up-^{date}~~grade~~ the present connected load as per JERC Regulation No. 23/2018 under intimation to the consumer, which has not been done in this instant case.
5. The Respondent/Licensee (ED) is directed to take appropriate steps to seal the CT meter and the primary CT which are placed on open area without any lock and key arrangement immediately under intimation to the complainant consumer, which was noted by the Forum during the site inspection.
6. The Respondent/Licensee (ED) is also directed to take appropriate steps to enable remote disconnection facility on the smart meter in consultation with EESL for timely disconnection of defaulting consumers as per JERC Regulation No. 23/2018.
7. The Respondent/Licensee(ED) is directed to conduct a drive to update the connected load of the consumer by giving a definite time period for self disclosure by the consumer or to update the connected load by field staff on war foot basis, as connected load are increased by many consumers without information of the Licensee (ED), which also results in revenue loss to the Government in terms of collection, as fixed charges are calculated on the basis of connected load.



8. The Respondent/Licensee (ED) is directed comply with JERC Electricity Supply Code Regulation 2018, under Section 5.8 in the true spirit and planning the enhancement of supply capacity by exploring various reliable resources readily available in the island to meet the growing demand.
9. Considering the safety aspects, the complainant consumer is suggested to install an ELCB/RCCB in the premises to protect any leakage current and to avoid any electric hazards to public.
10. The complainant can approach the Respondent/Licensee (ED) to test the accuracy of the existing meter if any doubt on accuracy from an accredited lab. in mainland on consumers cost as per JERC Regulation 23/2018.
11. The Complainant can explore the possibility of installation of roof top solar plant to reduce the consumption or any other energy conservation appliances to be used for further reduction of consumption.
12. The Respondent/Licensee (ED) is once again directed to establish a smart meter testing laboratory or a portable testing device for all site office immediately to avoid litigation against smart meter complaints in future as per norms/clauses of the '**Master Agreement' dated 16.12.2019, which was earlier directed in the Forum's Order dated 28/09/2023, 25/08/2023, 31/07/2023 etc.**
13. The Respondent/Licensee (ED) is directed to submit **compliance report within 15 days** from the date of receipt of this order as per JERC Regulation No. 26/2019 under Clause 27(1). Further, from Sl. No. 2 to 12 of the above said direction copy is also submit alongwith compliance.
14. As per JERC Regulation No. 26/2019 under Chapter-IV of 27, non-compliance of the Forum Order shall be treated as violation of the Regulations of the Commission and accordingly liable for action under Section 142 of the Electricity Act 2003.
15. The complainant shall not be harassed overtly or covertly in any manner whatsoever in future for exercising his right by availing the redressal within his jurisdiction.

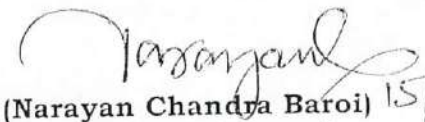


"The complainant, if aggrieved, by non-redressal of his / her grievance by the Forum or non-implementation of CGRF order by the Licensee, may make an Appeal prescribed Annexure-IV, to the **Electricity Ombudsman, Joint Electricity Regulatory Commission for the State of Goa and UTs**, 3rd Floor, Plot No. 55-56, Service Road, Udyog Vihar, Phase-IV, Sector-18, Gurugram - 122015 (Haryana). Phone - 0124-4684708, E-mail : ombudsman.jercuts@gov.in **within one month from the date of receipt of this order**".

[Annexure - IV Appeal Form can be collected from the office of the Forum on any of the working days].

A certified copy of this Order be sent to the Superintending Engineer (Licensee/Respondent), Executive Engineer (SAD), Nodal Officer (CGRF), Assistant Engineer (Swaraj Dweep), Electricity Department, Complainant and the Electricity Ombudsman, JERC for the State of Goa & UTs, Gurugram, (Haryana).


(Biji Thomas)
Independent Member
Electricity CGRF


(Narayan Chandra Baroi) 15/5/2024
Member (Licensee)
Electricity CGRF


(R. Ravichandar) 15/5/24
Chairman
Electricity CGRF

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